

April 24, 2019

Dear Cayce:

You continue to be amazing!

My wife and I had gone back-and-forth on a couple of trip options. Not only were you patient with our indecisiveness (just like I knew you would be), you kept on coming through after we booked our cruise.

The price of the cruise dropped a few times after we made our reservation. Each time it dropped, you were on top of the change. You sent us updated booking confirmation with our reduced price. It was like Christmas morning every time you sent it seeing the price of our cruise get lower and lower.

By keeping your eyes on the details, we saved us over \$1,200!

You continue to provide great advice for all details of the trip – even the details you do not receive any benefit from such as booking shore excursions directly with the cruise line. The information you provide is priceless!

You are such a pleasure to work with, and I will be continuing to reach out to you for all our future travel needs.

"Little by little, one travels far." - JRR Tolkien

Sincerely,

Clay Jeffreys

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